

Ticket Terms & Conditions

- Tickets are non-refundable, non-transferable and non-exchangeable. No refunds will be issued for incorrectly purchased tickets
- Tickets may only be purchased by students registered at the University of Hertfordshire
- All students must have valid Uni of Herts student ID for entry. We accept both physical photo ID (passport, driving licence or [PASS card](#)) or the Herts Mobile App. Photocopies or screenshots will not be accepted
- Only UH students can purchase guest tickets. Guests must have a valid guest ticket and enter with the UH student that purchased it. They will also need to show photographic ID (passport, driving licence or [PASS card](#)) to gain entry. Photocopies or screenshots will not be accepted
- All artists and attractions are subject to contract and can change at any time without notice