

Updates from Prosasti, Pt. 2 – Unobuses

I spoke with the Operational Manager and Commercial manager of UNO buses we discussed how can we accommodate commuting students. Several students have raised concerns to me about the 610 and I had a long conversation with Uno about these concerns.

- Uno are struggling with staff levels because of Covid (they are finding it difficult to recruit and currently have 4 drivers needing to isolate).
- They are actively hiring to fulfil students' requirements.
- Uno cannot use double decker bus on 610 route because there is a small bridge on that route and double decker will be problematic.
- Uno will put out comms asking students to avoid peak hours when using the 610.
- Students can use 612 buses as well as it goes to Luton.
- Uno will work hard to provide duplicate buses on the 610 route (depend upon student demand) to ensure the route is a little less crowded.

Next Steps:

- I will Invite someone from the international office in the Uno stakeholder group meeting, so Uno can get an idea how many students are going to come and will get a rough idea where they are going to live so that Uno get enough time to prepare everything.
- We have asked them to have more transparency and tell students about the issues. This has been agreed.
- I have asked them to consider an express route directly to Luton where many of our students live. They have agreed to consider this.

Shuttle Service.

- From semester B will look at the user figures for the shuttle buses. If Uno thinks we don't think we don't have enough shuttle buses. Uno will consider accommodating students in other routes for free from Forum to De hav.
- I have raised the issue to have a shuttle from De have to Roberts way for students. I am going to chase that up again in the Stakeholder group.

Digital ID card issue.

- I spoke to Richard they have done in the past which is accept the official UH ID card or a UH wrist band for travel but now they are avoiding digital ids to avoid confusion for drivers and sometimes students used to show their passed-out ids.